

DULCE PECADO
Customer Complaint Form

Date: 10/10/2025

Customer Name: [REDACTED]

Telephone (Optional): _____

Email (Optional): [REDACTED]

Nature of Complaint

☐ Customer Service

☐ Food & Drinks

☐ Waiting Time

☐ Cleanliness

☐ Staff Behaviour: X

☐ Other

Complaint Details

“The atmosphere was great, although the queue at the bar became quite long later in the evening.”